

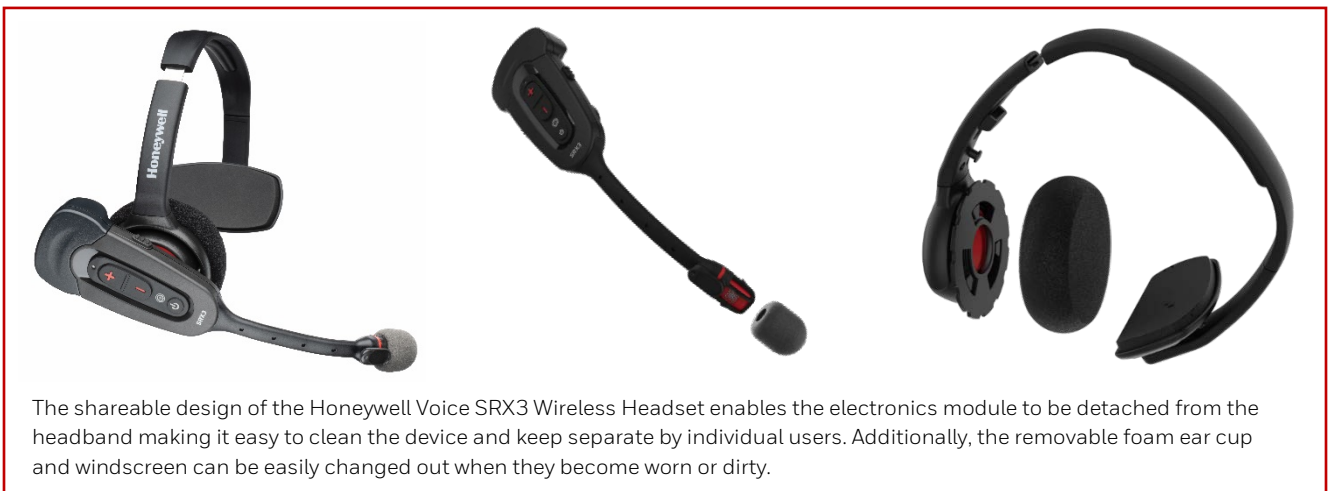
March 2020 | PUN 20.6 | Cleaning Recommendations For Honeywell Voice Equipment

With the recent focus on health conditions world-wide there is also an increasing focus on equipment cleanliness and sanitation. Honeywell has consistently recommended the following good hygiene practices:

- Personal use products such as headsets should never be shared among workers
- Equipment pads should be replaced regularly for comfort and cleanliness
- Equipment that is used by personnel should be regularly cleaned

It is also recommended that Customers take the following actions to increase equipment cleanliness and reduce the potential for disease transmission:

- **Provide individual headsets for users** – do not share headsets which were not designed for sharing such as wired headsets. The Honeywell SRX2 and SRX3 wireless headsets were designed to be shared with separate parts (detachable headbands and electronics module) that can be easily cleaned or kept separate by each individual user. Please reference your operating manual.
- **Refresh consumables** – regularly replace consumables which become worn including foam windscreen covers and ear pads specifically designed for Honeywell headsets.
- **Clean equipment that is shared** – voice devices and wireless headset electronic modules which are used by multiple personnel should be cleaned following recommended procedures available online (go to <http://help.honeywellaidc.com> → Hardware → search for "cleaning") and in the Honeywell Voice hardware help documentation which is orderable for free via part number CD-TM-HW-DOC.



Customers should only follow Honeywell approved cleaning procedures for voice equipment, which includes the use of isopropyl alcohol in a 70% solution. Use of other chemicals or cleaning solutions to attempt to disinfect equipment may result in damage to the equipment.

Note that the latest versions of Honeywell products have an updated design that make them easier to clean and replace consumable parts, while also offering greater flexibility and maintainability.

- **Honeywell A500 devices** have a protective cover. Updating to the newer Honeywell Voice A700x device which does not have this cover, offers an easier to clean device with fewer surfaces to collect debris. Additionally, charging accessories for the A700x offer less surface area for debris to collect.
- **Wired headsets** have a cord which can collect debris and be more prone to damage (more than 30 percent of corded headset repairs are cord-related). Headsets like the Honeywell Voice SRX3 wireless headset offer increased cleanliness because:
 - o The personal parts of the headset, including the windscreen, are detachable from the headset electronics
 - o The electronics may be easily separated from the personal parts and sanitized

Unlike many other devices in the distribution center which have keys and surface to collect dirt, debris, and organic material, the sleek design of Honeywell Voice products can make the devices easier to maintain and clean.

Regions Affected

- Asia Pacific (APAC)
- Europe
- Middle East, Turkey, Africa (META)
- Latin America (LATAM)
- North America (NA)

Contact:

Honeywell is committed to providing you with a superior level of customer service. Please contact your local Honeywell representative for additional information regarding this communication.